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July 29, 2004

RECEIVED

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 Twelfth Street, SW Room TW-A325 Washington, D.C. 20554

Federal Communications Commission Office of Secretary

JUL **2 9** 2004

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order<sup>1</sup>, and BOC ONA Reconsideration Order<sup>2</sup> in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell second calendar quarter of 2004.

First quarter for 2004 reports have been revised to correct a clerical error. An original and two copies of the revised reports are included in this filing.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

<sup>1</sup> In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

<sup>2</sup> In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

No. of Copies rec'd \_\_\_\_\_\_ List ABCDE

### RECEIVED

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: April - June 2004

JUL 2 9 2004

Report Period: April - June 2004			Federal Communications Commission Office of Secretary
SERVICE	ORDERS	MA	Interval
Business Line	295,405	0.94%	2.3
PBX	14,423	0.98%	7.7
CENTREX	52,088	0.99%	4.1
WATS	1,302	4.99%	4.2
Mobile	Nothing to Report		
Feature Group A	17	0.00%	5.6
Foreign Exchange	Nothing to Report		
Feature Group B	27	0.00%	14.6
Feature Group D	2,703	0.00%	21.7
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	56	0.00%	7.0
Protection Relaying	21	0.00%	5.0
Control Circuit	22	0.00%	7.1
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	321	0.00%	10.2
Voice Switched Trunk	66	0.00%	8.8
Voice and Tone - Radio Land Line	64	0.00%	5.9
Data Low Speed	61	0.00%	7.2
Basic Data and Voice	503	0.00%	8.5
Voice and Data - PSN Access Tie Trunk	165	0.00%	8.8
Voice and Data - SSN Access	4	0.00%	10.3
Voice and Data - SSN - Intermachine Trunk	3	0.00%	4.3
Data Extension - Voice Grade Data	Nothing to Report	5.55.1	
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	4	0.00%	9.3
Program Audio 100-5000 HZ	8	0.00%	5.6
Program Audio 50-8000 HZ	15	0.00%	7.5
Program Audio 50-15000 HZ	58	0.00%	7.0
TV Channel - One Way 15kHZ Audio	150	0.00%	12.3
TV Channel - One Way 5kHZ Audio	Nothing to Report	0.0070	
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-4.6kb/s Digital Data-9.6kb/s	145	0.00%	8.1
Digital Data-5.6kb/s	3,447	0.03%	10.4
1.544 MBPS BSA	36,381	0.05%	11.4
Dedicated Digital 3.152 MBPS	30,361	0.00%	9.3
-	-	0.0076	<b>5.5</b>
Dedicated Digital 6.312 MBPS  Dedicated Digital 44 736 MBPS	Nothing to Report	0.00%	16.8
Dedicated Digital 44.736 MBPS	1,453	0.00%	10.0
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport Derived Services	Nothing to Report 1,084	1.94%	19.6

Notes: MA: Missed appointments due to Company reasons

#### PACIFIC BELL ENHANCED SERVICES

FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2004

SERVICE	ORDERS	MA	Interval
Business Line	100	1.00%	4.5
PBX	Nothing to Report		
CENTREX	166	0.00%	4.5
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHZ Audio	Nothing to Report		
TV Channel - One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

#### PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	62,149	5,960	9.59%	15.13
PBX	3,620	1,245	34.39%	9.53
CENTREX	13,897	1,611	11.59%	12.14
WATS	32	2	6.25%	8.27
Mobile	Nothing to report			
Feature Group A	43	15	34.88%	5.07
Foreign Exchange	717	336	46.86%	57.35
Coin	1,292			18.15
Feature Group B	3	0	0.00%	3.23
Feature Group D	320	48	15.00%	12.50
DfD	1,652	831	50.30%	5.10
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	414	184	44.44%	3.48
Protection Relaying	13	9	69.23%	8.01
Control Circuit	39	20	51.28%	8.06
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	174	72	41.38%	5.15
Voice Switched Trunk	20	6	30.00%	2.44
Voice and Tone - Radio Land Line	123	73	59.35%	6.19
Data Low Speed	28	14	50.00%	3.53
Basic Data and Voice	330	118	35.76%	3.22
Voice and Data - PSN Access Tie Trunk	52	15	28.85%	3.31
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	1	0	0.00%	0.22
Data Extension - Voice Grade Data	18	10	55.56%	5.44
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	13	8	61.54%	3.55
Program Audio 50-8000 HZ	18	11	61.11%	14.12
Program Audio 50-15000 HZ	57	23	40.35%	6.42
TV Channel - One Way 15kHZ Audio	69	37	53.62%	5.31
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	2	1	50.00%	2.18
Digital Data-4.8kb/s	4	1	25.00%	3.49
Digital Data-9.6kb/s	30	13	43.33%	3.16
Digital Data-56kb/s	3,089	856	27.71%	2.49
1.544 MBPS BSA	33,286	13, <del>46</del> 6	40.46%	3.10
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1,283	468	36.48%	2.03
Dedicated Digital 456 MBPS or Higher	3	0	0.00%	0.23
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	1	0	0.00%	3.32
PBX	Nothing to report	•	0.0070	0.02
CENTREX	13	3	23.08%	22.13
WATS	Nothing to report		20.0070	
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	81			10.57
Feature Group B	Nothing to report			, 0.0.
Feature Group D	Nothing to report			
DID	14	9	64.29%	6.10
Packet DD Access Line	Nothing to report		0 11.20 70	00
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	6	1	16.67%	1.11
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1	0	0.00%	0.01
Dedicated Digital 456 MBPS or Higher	Nothing to report	•	-,,	
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

# PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 2004

SERVICE	ORDERS	MA	Interval
Business Line	295,405	0.94%	2.3
PBX	14,423	0.98%	7.7
CENTREX	52,088	0.99%	4.1
WATS	1,302	4.99%	4.2
Mobile	Nothing to Report		
Feature Group A	17	0.00%	5.6
Foreign Exchange	Nothing to Report		
Feature Group B	27	0.00%	14.6
Feature Group D	2,703	0.00%	21.7
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report	-	
Protection Alarm	56	0.00%	7.0
Protection Relaying	21	0.00%	5.0
Control Circuit	22	0.00%	7.1
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	321	0.00%	10.2
Voice Switched Trunk	66	0.00%	8.8
Voice and Tone - Radio Land Line	64	0.00%	5.9
Data Low Speed	61	0.00%	7.2
Basic Data and Voice	503	0.00%	8.5
Voice and Data - PSN Access Tie Trunk	165	0.00%	8.8
Voice and Data - SSN Access	4	0.00%	10.3
Voice and Data - SSN - Intermachine Trunk	3	0.00%	4.3
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	4	0.00%	9.3
Program Audio 100-5000 HZ	8	0.00%	5.6
Program Audio 50-8000 HZ	15	0.00%	7.5
Program Audio 50-15000 HZ	58	0.00%	7.0
TV Channel - One Way 15kHZ Audio	150	0.00%	12.3
TV Channel - One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		-
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	145	0.00%	8.1
Digital Data-56kb/s	3,447	0.03%	10.4
1.544 MBPS BSA	36,381	0.05%	11.4
Dedicated Digital 3.152 MBPS	3	0.00%	9.3
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1,453	0.00%	16.8
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	1,084	1.94%	19.6
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons Intervals: Taken Date to Due Date intervals in business days

#### PACIFIC BELL ENHANCED SERVICES

#### FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2004

SERVICE	ORDERS	MA	Interval
Business Line	100	1.00%	4.5
PBX	Nothing to Report		
CENTREX	166	0.00%	4.5
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHZ Audio	Nothing to Report		
TV Channel - One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.0kb/s Digital Data-9.6kb/s	Nothing to Report		
Digital Data-9.0kb/s Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
<del>-</del>	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	•		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

#### PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	62,149	5,960	9.59%	15.13
PBX	3,620	1,245	34.39%	9.53
CENTREX	13,897	1,611	11.59%	12.14
WATS	32	2	6.25%	8.27
Mobile	Nothing to report			
Feature Group A	43	15	34.88%	5.07
Foreign Exchange	717	336	46.86%	57.35
Coin	1,292			18.15
Feature Group B	3	0	0.00%	3.23
Feature Group D	320	48	15.00%	12.50
DID	1,652	831	50.30%	5.10
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	414	184	44.44%	3.48
Protection Relaying	13	9	69.23%	8.01
Control Circuit	39	20	51.28%	8.06
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	174	72	41.38%	5.1 <b>5</b>
Voice Switched Trunk	20	6	30.00%	2.44
Voice and Tone - Radio Land Line	123	73	59.35%	6.19
Data Low Speed	28	14	50.00%	3.53
Basic Data and Voice	330	118	35.76%	3.22
Voice and Data - PSN Access Tie Trunk	52	15	28.85%	3.31
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	1	0	0.00%	0.22
Data Extension - Voice Grade Data	18	10	55.56%	5.44
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report	•	04.548/	0.55
Program Audio 100-5000 HZ	13	8	61.54%	3.55
Program Audio 50-8000 HZ	18	11	61.11%	14.12
Program Audio 50-15000 HZ	57	23	40.35%	6.42
TV Channel - One Way 15kHZ Audio	69	37	53.62%	5.31
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report	4	E0.000/	2.40
Digital Data-2.4kb/s	2	1 1	50.00%	2.18
Digital Data-4.8kb/s	4	13	25.00%	3.49 3.16
Digital Data-9.6kb/s	30	856	43.33% 27.71%	2.49
Digital Data-56kb/s	3,089	13,466	40.46%	3.10
1.544 MBPS BSA	33,286	13,400	40.40%	3.10
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report	468	36.48%	2.03
Dedicated Digital 44.736 MBPS	1,283 3	0	0.00%	0.23
Dedicated Digital 456 MBPS or Higher	Nothing to report	<b>U</b> .	0.0078	0.23
Dedicated Alert Transport Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			
Dedicated Metholy Access Filly	Housing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	1	0	0.00%	3.32
PBX	Nothing to report			
CENTREX	13	3	23.08%	22.13
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	81			10.57
Feature Group B	Nothing to report			
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DID	14	9	64.29%	6.10
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Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	6	1	16.67%	1.11
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1	0	0.00%	0.01
Dedicated Digital 456 MBPS or Higher	Nothing to report	_		
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			
Deniogram Markony Vocass Filip	. totaling to roport			

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Program Audio 50-8000 HZ	15	0.00%	7.5
Program Audio 50-15000 HZ	58	0.00%	7.0
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Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report	0.000/	
Digital Data-9.6kb/s	145	0.00%	8.1
Digital Data-56kb/s	3,447	0.03%	10.4
1.544 MBPS BSA	36,381	0.05%	11.4
Dedicated Digital 3.152 MBPS	3	0.00%	9.3
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1,453	0.00%	16.8
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report	نشد غم پر	
Derived Services	1,084	1.94%	19.6
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons Intervals: Taken Date to Due Date intervals in business days

## PACIFIC BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 2004

 SERVICE
 ORDERS
 MA
 Interval

 Business Line
 100
 1.00%
 4.5

 PBX
 Nothing to Report

 CENTREX
 166
 0.00%
 4.5

**CENTREX** 166 0.00% WATS Nothing to Report Mobile Nothing to Report Feature Group A Nothing to Report Foreign Exchange Nothing to Report Feature Group B Nothing to Report Feature Group D Nothing to Report DID Nothing to Report Packet DD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report **Protection Alarm** Nothing to Report Protection Relaving Nothing to Report Nothing to Report Control Circuit Telegraph Grade 75 Baud Nothing to Report Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report **Data Low Speed** Nothing to Report Basic Data and Voice Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Data Extension - Voice Grade Data Nothing to Report Protection Relay Voice Grade Telephoto and Facsimile Nothing to Report Nothing to Report Program Audio 200-3500 HZ Program Audio 100-5000 HZ Nothing to Report Nothing to Report Program Audio 50-8000 HZ Nothing to Report Program Audio 50-15000 HZ Nothing to Report TV Channel - One Way 15kHZ Audio Nothing to Report TV Channel - One Way 5kHZ Audio **Digital Voice Circuit** Nothing to Report Nothing to Report Digital Data-2.4kb/s Nothing to Report Digital Data-4.8kb/s Nothing to Report Digital Data-9.6kb/s Nothing to Report Digital Data-56kb/s Nothing to Report **1.544 MBPS BSA** Nothing to Report **Dedicated Digital 3.152 MBPS** Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digital 456 MBPS or Higher Nothing to Report **Dedicated Alert Transport** Nothing to Report **Derived Services** Nothing to Report **Dedicated Network Access Link** 

Notes: MA: Missed appointments due to Company reasons

#### PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	62,149	5,960	9.59%	15.13
PBX	3,620	1,245	34.39%	9.53
CENTREX	13,897	1,611	11.59%	12.14
WATS	32	2	6.25%	8.27
Mobile	Nothing to report			
Feature Group A	43	15	34.88%	5.07
Foreign Exchange	717	336	46.86%	57.35
Coin	1,292			18.15
Feature Group B	3	0	0.00%	3.23
Feature Group D	320	48	15.00%	12.50
DID	1,652	831	50.30%	5.10
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	414	184	44.44%	3.48
Protection Relaying	13	9	69.23%	8.01
Control Circuit	39	20	51.28%	8.06
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	174	72	41.38%	5.15
Voice Switched Trunk	20	6	30.00%	2.44
Voice and Tone - Radio Land Line	123	73	59.35%	6.19
Data Low Speed	28	14	50.00%	3.53
Basic Data and Voice	330	118	35.76%	3.22
Voice and Data - PSN Access Tie Trunk	52	15	28.85%	3.31
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	1	0	0.00%	0.22
Data Extension - Voice Grade Data	18	10	55.56%	5.44
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report	_		
Program Audio 100-5000 HZ	13	8	61.54%	3.55
Program Audio 50-8000 HZ	18	11	61.11%	14.12
Program Audio 50-15000 HZ	57	23	40.35%	6.42
TV Channel - One Way 15kHZ Audio	69	37	53.62%	5.31
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report	4	E0 000/	0.40
Digital Data-2.4kb/s	2	1	50.00%	2.18
Digital Data-4.8kb/s	4	1	25.00%	3.49
Digital Data-9.6kb/s	30	13	43.33%	3.16 2.49
Digital Data-56kb/s	3,089	856	27.71% 40.46%	3.10
1.544 MBPS BSA	33,286	13,4 <del>6</del> 6	40.46%	3.10
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report	460	36.48%	2.03
Dedicated Digital 44.736 MBPS	1,283	468 0	30.46% 0.00%	0.23
Dedicated Digital 456 MBPS or Higher	Nothing to report	U	0.00 /0	0.23
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	1	0	0.00%	3.32
PBX	Nothing to report			
CENTREX	13	3	23.08%	22.13
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	81			10.57
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	14	9	64.29%	6.10
Packet DD Access Line	Nothing to report	-		
Packet Synchronous Access Line	Nothing to report			- "
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report		•	
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-5500 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	6	1	16.67%	1.11
1.544 MBPS BSA	•	•	10.07 /8	1.11
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report	^	0.00%	0.01
Dedicated Digital 44.736 MBPS	Nathina to cood	0	0.00%	0.01
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service



JUL 2 9 2004

## NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 2004

#### Federal Communications Commission Office of Secretary

			000
SERVICE	ORDERS	MA	interval
Business Line	634	0.63%	2.8
PBX	15	0.00%	5.6
CENTREX	200	0.50%	3.3
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHZ Audio	Nothing to Report		
TV Channel - One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	73	0.00%	7.9
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons
Intervals: Taken Date to Due Date intervals in business days

# NEVADA BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 2004

SERVICE	OPPEDS		1.41
Business Line	ORDERS	MA	Interval
PBX	Nothing to Danad	0.00%	1.0
CENTREX	Nothing to Report	0.000/	0.0
WATS	3 Nothina to Danad	0.00%	3.3
	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID Regist DD Assess Line	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHZ Audio	Nothing to Report		
TV Channel - One Way 5kHZ Audio	Nothing to Report  Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	• .		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report  Nothing to Report		
Digital Data-56kb/s 1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
<del>-</del>	Nothing to Report		
Dedicated Digital 44 736 MRPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	•		
Dedicated Digital 456 MBPS or Higher Dedicated Alert Transport	Nothing to Report  Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		
Dedicated Network Access Fills	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

### NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	664	28	4.22%	12.14
PBX	15	0	0.00%	16.23
CENTREX	636	58	9.12%	9.47
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	35			13.58
Feature Group B	Nothing to report			
Feature Group D	1	1	100.00%	21.47
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Digital 430 MBr 3 of Higher  Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			
DOGIOGIOGITOTIC / 100635 EIIIR	rioning to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### NEVADA BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	Nothing to report		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
PBX	Nothing to report			
CENTREX	Nothing to report			
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	1			21.78
Feature Group B	Nothing to report			20
Feature Group D	Nothing to report			
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			
	- •			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

## NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2004

Business Line PBX CENTREX 200 0.50% 3.3 WATS Mobile Nothing to Report Feature Group A Foreign Exchange Feature Group B Feature Group D Nothing to Report Peature Group B Feature Group D Nothing to Report Peature Group B Feature Group D Nothing to Report Peature Group B Feature Group D Nothing to Report Peature Group B Feature Group D Nothing to Report Packet DD Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Packet Asynchronous Access Line Protection Alarm Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Relay Time Protection Relay Time Protection Relay Time Nothing to Report Protection Report Proces Switched Line Nothing to Report Program Audio 200-3500 HZ Nothing to Report Not	SERVICE	ORDERS	MA	Interval
CENTREX  WATS  Nothing to Report  Feature Group A  Nothing to Report  Feature Group B  Nothing to Report  Feature Group B  Nothing to Report  Feature Group D  Nothing to Report  Packet DAccess Line  Nothing to Report  Packet Synchronous Access Line  Packet Synchronous Access Line  Nothing to Report  Packet Asynchronous Access Line  Protection Alarm  Nothing to Report  Protection Relaying  Nothing to Report  Voice Non-Switched Line  Voice Switched Line  Voice Switched Trunk  Voice and Tone - Radio Land Line  Data Low Speed  Basic Data and Voice  Voice and Data - PSN Access Tie Trunk  Voice and Data - PSN Access  Voice and Data - SSN Access  Voice and Data - SSN - Intermachine Trunk  Data Extension - Voice Grade  Protection Relay Voice Grade  Protection Relay Voice Grade  Nothing to Report  Protection Relay Voice Grade  Nothing to Report  Protection Relay Voice Grade  Nothing to Report  Program Audio 200-3500 HZ  Program Audio 50-5000 HZ  Program Audio 50-5000 HZ  Program Audio 50-5000 HZ  Program Audio 50-5000 HZ  Nothing to Report  Nothing to Report  Nothing to Report  Nothing to Report  Program Audio 50-5000 HZ  Nothing to Report  Not	Business Line	634	0.63%	2.8
WATS Mobile Nothing to Report Feature Group A Foreign Exchange Foreign Exchange Feature Group B Foreign Exchange Feature Group B Feature Group B Feature Group B Feature Group D Nothing to Report Foreign Exchange Feature Group B Feature Group B Feature Group B Feature Group B Nothing to Report Foreign Exchange Feature Group B Feature Group B Nothing to Report Foreign Green Feature Group B Feature Group B Feature Group B Nothing to Report Foreign Green Feature Group B Feature G	PBX	15	0.00%	5.6
Mobile Nothing to Report Feature Group A Nothing to Report Foreign Exchange Nothing to Report Foreign Exchange Nothing to Report Feature Group B Nothing to Report Nothing to Report Feature Group D Nothing to Report Peature Group D Nothing to Report Nothing to Report Packet DD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Report Protection Report Nothing to Report Protection Relay Voice Grade Data PSN Access Nothing to Report Protection Relay Voice Grade Data PSN Access Nothing to Report Protection Relay Voice Grade Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to	CENTREX	200	0.50%	3.3
Feature Group A Foreign Exchange Nothing to Report Feature Group B Feature Group D Nothing to Report Feature Group D Nothing to Report Packet DD Access Line Packet Synchronous Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Protection Relaying Control Circuit Protection Relaying Control Circuit Pelegraph Grade 150 Baud Voice Non-Switched Line Voice Switched Line Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Voice and Data - SSN Access Voice and Data - SSN Access Voice and Data - SSN - Intermachine Trunk Voice and Data - SSN - Intermachine Trunk Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Protection Relay Voice Grade Protection Relay Voice Grade Program Audio 200-3500 HZ Program Audio 50-5500 HZ Program Audio 50-55000 HZ Nothing to Report Voice Non-Switched Line Nothing to Report Voice nothing to R	WATS	Nothing to Report		
Foreign Exchange Feature Group B Feature Group D Nothing to Report Feature Group D Nothing to Report Feature Group D Nothing to Report Packet DD Access Line Packet Synchronous Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Protection Alarm Nothing to Report Protection Relaying Control Circuit Relaying to Report Posterion Relaying Control Circuit Relaying to Report Posterion Relaying Control Circuit Relaying to Report Rothing to Report Rothing to Report Report Rothing to Report Report Rothing to Report Report R	Mobile	Nothing to Report		
Feature Group B Feature Group D Nothing to Report DID Nothing to Report Nothing to Report Nothing to Report Packet DD Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Packet Asynchronous Access Line Packet Asynchronous Access Line Protection Alarm Nothing to Report Protection Relaying Nothing to Report Voice Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Protection Relay Voice Grade Nothing to Report Program Audio 200-3500 HZ Program Audio 200-3500 HZ Program Audio 50-8000 HZ Program Audio 50-8000 HZ Program Audio 50-15000 HZ Nothing to Report Nothing to Report Program Audio 50-15000 HZ Nothing to Report Nothing to Report Digital Data-2.4kb/s Nothing to Report Digital Data-9.6kb/s Nothing to Report Digital Data-9.6kb/s Nothing to Report Digital Data-9.6kb/s Nothing to Report Digital Osta-8.5kb/s Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digital 456 MBPS or Higher Dedicated Apport Dedicated Digital 456 MBPS Nothing to Report Dedicated Apport Dedicated	Feature Group A	Nothing to Report		
Feature Group D DID Nothing to Report Packet DD Access Line Packet DD Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Protection Relaying Control Circuit Telegraph Grade 75 Baud Voice Non-Switched Line Voice Switched Line Voice Switched Trunk Voice Switched Trunk Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Telegraph Grade 75 Bard Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Telepram Audio 200-3500 HZ Program Audio 50-8000 HZ Program Audio 50-8000 HZ Program Audio 50-15000 HZ Program Audio 50-15000 HZ Program Audio 50-15000 HZ Program Audio 50-15000 HZ Program Audio 50-8000	Foreign Exchange	Nothing to Report		
DID Packet DD Access Line Packet Synchronous Access Line Packet Synchronous Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Protection Alarm Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Report Protection Relaying Nothing to Report Nothing to Report Protection Report Processwitched 150 Baud Nothing to Report Voice Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Nothing to Report Voice and Data - PSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 50-5000 HZ Nothing to Report Nothing to Report Voice Access Nothing to Report Voice Access Nothing to Report Voice Access Nothing to Report Digital Data-2.4kb/s Nothing to Report Digital Data-9.6kb/s Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digital 456 MBPS or Higher Dedicated Access Nothing to Report Nothing to Report Dedicated Access Nothing to Report Dedicated Access Nothing to Report Nothing to Report Dedicated Digital 44.736 MBPS Nothing	Feature Group B	Nothing to Report		
Packet DD Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Packet Asynchronous Access Line Protection Alarm Protection Relaying Nothing to Report Protection Relay Nothing to Report Protection Relay Voice Protection Relay Voice Grade Data Protection Relay Voice Grade Program Audio 200-3500 HZ Program Audio 50-8000 HZ Program Audio 50-8000 HZ Program Audio 50-15000 HZ Nothing to Report Nothing	Feature Group D	Nothing to Report		
Packet Synchronous Access Line Packet Asynchronous Access Line Packet Asynchronous Access Line Protection Alarm Protection Relaying Control Circuit Telegraph Grade 75 Baud Telegraph Grade 150 Baud Voice Non-Switched Line Voice Switched Line Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Voice and Data - PSN Access Voice and Data - PSN Access Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Protection Relay Voice Grade Telephoto and Facsimile Program Audio 200-3500 HZ Program Audio 50-8000 HZ Program Audio 50-8000 HZ Program Audio 50-15000 HZ Nothing to Report Vothing to Report Nothing to Re	DID	Nothing to Report		
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Telegraph Grade 75 Baud Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - PSN Access Tie Trunk Voice and Data - PSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Nothing to Report Protection Relay Voice Grade Telephoto and Facsimile Program Audio 200-3500 HZ Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Nothing to Report Voice Are Program Audio 50-15000 HZ Nothing to Report Nothing	Protection Relaying	Nothing to Report		
Telegraph Grade 150 Baud  Voice Non-Switched Line  Voice Switched Line  Voice Switched Line  Nothing to Report  Voice Switched Trunk  Voice and Tone - Radio Land Line  Data Low Speed  Basic Data and Voice  Nothing to Report  Voice and Data - PSN Access Tie Trunk  Voice and Data - PSN Access Tie Trunk  Voice and Data - SSN Access  Voice and Data - SSN - Intermachine Trunk  Data Extension - Voice Grade Data  Protection Relay Voice Grade  Telephoto and Facsimile  Program Audio 200-3500 HZ  Program Audio 50-8000 HZ  Program Audio 50-8000 HZ  Program Audio 50-15000 HZ  Nothing to Report  TV Channel - One Way 15kHZ Audio  TV Channel - One Way 5kHZ Audio  Nothing to Report  Digital Voice Circuit  Digital Data-2.4kb/s  Digital Data-9.6kb/s  Nothing to Report  Digital Data-2.4kb/s  Nothing to Report  Nothing to Report  Digital Data-9.6kb/s  Nothing to Report  Nothi	Control Circuit	Nothing to Report		
Voice Non-Switched Line Voice Switched Line Voice Switched Trunk Voice Switched Trunk Voice and Tone - Radio Land Line Data Low Speed Rasic Data and Voice Voice and Data - PSN Access Tie Trunk Voice and Data - PSN Access Voice and Data - SSN Access Voice and Data - SSN - Intermachine Trunk Nothing to Report Trelephoto and Facsimile Nothing to Report Program Audio 200-3500 HZ Nothing to Report Voice Arguetta - Voice Grade Nothing to Report Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Dedicated Digital 43-152 MBPS Nothing to Report Dedicated Digital 44-736 MBPS Nothing to Report Dedicated Digital 44-736 MBPS Nothing to Report Dedicated Digital 44-736 MBPS Nothing to Report	Telegraph Grade 75 Baud	Nothing to Report		
Voice Switched Line Voice Switched Trunk Voice Switched Trunk Voice and Tone - Radio Land Line Data Low Speed Nothing to Report Basic Data and Voice Voice and Data - PSN Access Tie Trunk Voice and Data - PSN Access Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Pata - SSN - Intermachine Trunk Nothing to Report Voice and Pata - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 100-5000 HZ Nothing to Report Program Audio 50-8000 HZ Nothing to Report Vohannel - One Way 15kHZ Audio Nothing to Report Digital Voice Circuit Nothing to Report Digital Data-2.4kb/s Nothing to Report Digital Data-4.8kb/s Nothing to Report Digital Data-9.6kb/s Nothing to Report Digital Data-9.6kb/s Nothing to Report Digital Data-56kb/s Nothing to Report Digital Data-56kb/s Nothing to Report Digital Data-56kb/s Nothing to Report Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Alert Transport Nothing to Report Dedicated Alert Transport Nothing to Report Nothing to Report Derived Services	Telegraph Grade 150 Baud	Nothing to Report		
Voice Switched Trunk Voice and Tone - Radio Land Line Data Low Speed Resic Data and Voice Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Note and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Protection Relay Voice Grade Nothing to Report Program Audio 200-3500 HZ Program Audio 200-3500 HZ Program Audio 50-8000 HZ Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Program Audio 50-8000 HZ Nothing to Report Nothing to Report Nothing to Report Voice Circuit Nothing to Report Nothing to Report Nothing to Report Digital Voice Circuit Nothing to Report Nothing to Report Digital Data-2.4kb/s Nothing to Report Nothing to Report Digital Data-9.6kb/s Nothing to Report Nothing to Report Digital Data-9.6kb/s Nothing to Report Nothing to Report Digital Data-56kb/s Nothing to Report Digital Data-56kb/s Nothing to Report Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 456 MBPS Nothing to Report Dedicated Digital 456 MBPS Nothing to Report Nothing to Report Dedicated Alert Transport Nothing to Report Nothing to Report Nothing to Report Dedicated Alert Transport Nothing to Report Nothing to Report	Voice Non-Switched Line	Nothing to Report		
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Basic Data and Voice  Voice and Data - PSN Access Tie Trunk  Voice and Data - SSN Access  Nothing to Report  Voice and Data - SSN Access  Nothing to Report  Voice and Data - SSN - Intermachine Trunk  Data Extension - Voice Grade Data  Protection Relay Voice Grade  Nothing to Report  Nothing to Report  Program Audio 200-3500 HZ  Program Audio 200-3500 HZ  Program Audio 100-5000 HZ  Program Audio 50-8000 HZ  Program Audio 50-15000 HZ  Nothing to Report  TV Channel - One Way 15kHZ Audio  Nothing to Report  Digital Voice Circuit  Digital Data-2.4kb/s  Digital Data-9.6kb/s  Nothing to Report  1.544 MBPS BSA  73  0.00%  7.9  Dedicated Digital 3.152 MBPS  Dedicated Digital 44.736 MBPS  Nothing to Report  Dedicated Digital 44.736 MBPS  Nothing to Report  Dedicated Alert Transport  Dedicated Alert Transport  Nothing to Report  Dedicated Alert Transport  Nothing to Report	Voice and Tone - Radio Land Line	Nothing to Report		
Voice and Data - PSN Access Tie Trunk Voice and Data - SSN Access Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Protection Relay Voice Grade Protection Relay Voice Grade Program Audio 200-3500 HZ Program Audio 200-3500 HZ Program Audio 50-8000 HZ Program Audio 50-8000 HZ Nothing to Report Program Audio 50-15000 HZ Nothing to Report TV Channel - One Way 15kHZ Audio Nothing to Report Digital Voice Circuit Nothing to Report Digital Data-2.4kb/s Nothing to Report Digital Data-4.8kb/s Nothing to Report Digital Data-56kb/s Nothing to Report Nothing to Report Nothing to Report Digital Data-56kb/s Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digital 456 MBPS or Higher Nothing to Report	Data Low Speed	Nothing to Report		
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TV Channel - One Way 15kHZ Audio  TV Channel - One Way 5kHZ Audio  Digital Voice Circuit  Digital Data-2.4kb/s  Digital Data-4.8kb/s  Nothing to Report  Digital Data-9.6kb/s  Nothing to Report  Digital Data-9.6kb/s  Nothing to Report  Digital Data-56kb/s  Nothing to Report  Nothing to Report  1.544 MBPS BSA  73  0.00%  7.9  Dedicated Digital 3.152 MBPS  Nothing to Report  Dedicated Digital 44.736 MBPS  Nothing to Report  Dedicated Digital 456 MBPS or Higher  Dedicated Alert Transport  Nothing to Report	Program Audio 50-8000 HZ	Nothing to Report		
TV Channel - One Way 5kHZ Audio  Digital Voice Circuit  Digital Data-2.4kb/s  Digital Data-2.4kb/s  Nothing to Report  Nothing to Report  Nothing to Report  Nothing to Report  Digital Data-4.8kb/s  Nothing to Report  Digital Data-9.6kb/s  Nothing to Report  Nothing to Report  1.544 MBPS BSA  73  0.00%  7.9  Dedicated Digital 3.152 MBPS  Nothing to Report  Dedicated Digital 6.312 MBPS  Nothing to Report  Dedicated Digital 44.736 MBPS  Nothing to Report  Dedicated Digital 456 MBPS or Higher  Nothing to Report  Dedicated Alert Transport  Nothing to Report  Nothing to Report	<del>-</del>	• .		
Digital Voice Circuit  Digital Data-2.4kb/s  Nothing to Report  Digital Data-9.6kb/s  Nothing to Report  Nothing to Report  Nothing to Report  1.544 MBPS BSA  73  0.00%  7.9  Dedicated Digital 3.152 MBPS  Nothing to Report  Dedicated Digital 6.312 MBPS  Nothing to Report  Dedicated Digital 44.736 MBPS  Nothing to Report  Dedicated Digital 456 MBPS or Higher  Nothing to Report	•	•		
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Digital Data-56kb/s  1.544 MBPS BSA  73  0.00%  7.9  Dedicated Digital 3.152 MBPS  Dedicated Digital 6.312 MBPS  Nothing to Report  Dedicated Digital 44.736 MBPS  Nothing to Report  Dedicated Digital 456 MBPS or Higher  Dedicated Alert Transport  Derived Services  Nothing to Report  Nothing to Report  Nothing to Report  Nothing to Report	<del>-</del>	- '		
1.544 MBPS BSA 73 0.00% 7.9  Dedicated Digital 3.152 MBPS Nothing to Report  Dedicated Digital 6.312 MBPS Nothing to Report  Dedicated Digital 44.736 MBPS Nothing to Report  Dedicated Digital 456 MBPS or Higher Nothing to Report  Dedicated Alert Transport Nothing to Report  Derived Services Nothing to Report	<del>-</del>	- ·		
Dedicated Digital 3.152 MBPS  Dedicated Digital 6.312 MBPS  Nothing to Report				
Dedicated Digital 6.312 MBPS  Dedicated Digital 44.736 MBPS  Dedicated Digital 456 MBPS or Higher  Dedicated Alert Transport  Derived Services  Nothing to Report  Nothing to Report  Nothing to Report  Nothing to Report			0.00%	7.9
Dedicated Digital 44.736 MBPS  Dedicated Digital 456 MBPS or Higher  Dedicated Alert Transport  Derived Services  Nothing to Report  Nothing to Report  Nothing to Report				
Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services Nothing to Report	•	•		
Dedicated Alert Transport  Derived Services  Nothing to Report  Nothing to Report	<del>-</del>	- ·		
Derived Services Nothing to Report	<b>*</b>	= -		
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Dedicated Network Access Link Nothing to Report				
	Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

#### **NEVADA BELL ENHANCED SERVICES**

#### FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2004

SERVICE	ORDERS	MA	Interval
Business Line	1	0.00%	1.0
PBX	Nothing to Report		
CENTREX	3	0.00%	3.3
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report	e **	
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		• *
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHZ Audio	Nothing to Report		
TV Channel - One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		
Degiodico i tottora mocess Lina	report		

Notes: MA: Missed appointments due to Company reasons

### NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	664	28	4.22%	12.14
PBX	15	0	0.00%	16.23
CENTREX	636	58	9.12%	9.47
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	35			13.58
Feature Group B	Nothing to report			
Feature Group D	1	1	100.00%	21.47
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			ć
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			•
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report		÷	
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			
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Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### **NEVADA BELL ENHANCED SERVICES PROVIDER**

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Service	Reports	MA	%MA	Ava BC
Business Line	Nothing to report	W/A	/0M/A	Avg-RC
PBX	Nothing to report			
CENTREX	Nothing to report			
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	1			21.78
Feature Group B	Nothing to report			21.70
Feature Group D	Nothing to report			
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report		,	
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

### NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2004

SERVICE	ORDERS	MA	Interval
Business Line	634	0.63%	2.8
PBX	15	0.00%	5.6
CENTREX	200	0.50%	3.3
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group 8	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report	•	
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		-
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHZ Audio	Nothing to Report		
TV Channel - One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	73	0.00%	7.9
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

#### **NEVADA BELL ENHANCED SERVICES**

#### FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2004

SERVICE	ORDERS	MA	Interval
Business Line	1	0.00%	1.0
PBX	Nothing to Report		
CENTREX	3	0.00%	3.3
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		* 1
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report	. •	
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHZ Audio	Nothing to Report		
TV Channel - One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

### NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

• and a		•••		
Service	Reports	MA	% <b>M</b> A	Avg-RC
Business Line	664	28	4.22%	12.14
PBX	15	0	0.00%	16.23
CENTREX	636	58	9.12%	9.47
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	35			13.58
Feature Group B	Nothing to report			
Feature Group D	1	1	100.00%	21.47
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			•
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1,544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			
Dedicated Network Access Link	Hounny to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### **NEVADA BELL ENHANCED SERVICES PROVIDER**

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2004

Samilae	Dt.			
Service	Reports	MA	%MA	Avg-RC
Business Line PBX	Nothing to report			
	Nothing to report			
CENTREX	Nothing to report			
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	1			21.78
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	Nothing to report			
Packet DD Access Line	Nothing to report			7
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHZ Audio	Nothing to report			
TV Channel - One Way 5kHZ Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service